



## Quality Objectives 2020

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INOVA

This quality objective statement does amend the HZI Quality Policy. The following quality objectives shall be achieved within the period 2020 / 2021:

### Improve our Operations & Processes across all Businesses

- Enhance our ability to operate combining multiple internal locations & external partners
- Execute mid-size projects profitably
- Improve internal efficiency via Digitalisation

### Grow our Teams

- Reinforce Leadership, Ownership & Trust
- Develop HZI Identity

### Continue Company Transformation

- Gain momentum in Project Development
- Fortify Service Business
- Reach break-even in Renewable Gas

### Enhance Our Competitiveness & Profitability

- Make best usage of our budgeted overhead
- Match costs & expertise in locations to optimize value chain
- Position HZI for the technology of the next generation
- Develop our Sourcing Base and adapt our execution & tendering accordingly

Zürich, 2<sup>nd</sup> March 2020

  
B.-F. Baudouin

Chief Executive Officer (CEO)